

# AREA PLAN

## Muswell Hill, Alexandra, Highgate and Fortis Green Area Committee Area Plan

### Key Themes: Conservation & Sustainability

Aspiration (3 year vision)	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	UPDATE Sept 2012
1. Improving Childcare (access and affordability)	Map local authority and private provision vs. local need to evidence problem	Each year, the Early Years service undertakes a Childcare Sufficiency Audit, which contains this level of data.	Ros Cooke – Early Years Service	
	Issue listed as future Forum / Committee agenda item: "Childcare provision in the local community – understanding levels of need and identifying issues"	Agreed (Chair to determine date for item)	Ros Cooke – Early Years Service	Item requested for meeting in January 2013
2. Environmenta l Improvement	Investigate park and street tree / bush maintenance budgets in consultation with local Friend of Parks Groups	The Neighbourhood Action Team is responsible for maintaining trees and greenery on public highways (not that on private property / private land). The public can report issues for the team to investigate and deal with when deemed necessary.	Michael McNicholas – Neighbourhood Action Team Manager	A Parks Management Plan review commencing with FOP. FOP have opportunity to provide input into review. Reviews will have regards to the Budget. Maintenance of street Tree is ongoing residents

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s and Enhanced Local Decision- making				should continue to report issues.
	Investigate opportunities for Area Committee and residents to have larger say/control over Council budgets and feed this into Governance Review of Area Committees and report findings / recommendation s	This will be considered as part of the currently ongoing Governance Review (of which Area Chairs are part). The final recommendations and actions to come out of the Governance Review will be communicated via Area Forums.	Stuart Young – Assistant Chief Executive	
	Support and encourage community reporting of incidents by promoting the best ways to report issues	The fastest way to report incidents is through Haringey Council's Report a Problem webpage ( <a href="http://www.haringey.gov.uk/report-it">http://www.haringey.gov.uk/report-it</a> ). It is much slower to report an incident via fixmystreet etc. Haringey Council is currently working on a "LoveHaringey" application for use on smart phones by staff and consideration will be given to extending this to residents.	Joan Hancox – Head of Neighbourhood Services	Progress Ongoing
2. Environmenta l Improvement s and	Influence Neighbourhood Action Team work programme 2012/13 to:  • Strengthen information/	We will be work with residents to identify local priorities for Single Frontline services during 2012/13.	Michael McNicholas – Neighbourhood Action Team Manager	Contacts for NATs Team Managers are as follows: East – Brian Ellick (0208 489 8237) North – Gary Cooke (0208 489 5393) West – Tony

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Enhanced Local Decision-making (cont.)	reporting / response process to ensure issues are dealt with and cases closed as appropriate <ul style="list-style-type: none"> <li>• Ensure NAT commitment to prioritising clean up and enforcement against litter, dumping and environmental eyesores</li> </ul>			Chapman (0208 489 5587)
	Tackle grot-spots (litter / fly tipping) e.g. Verman Court and Kelland Close and Coldfall Estate, Broadway) – contact resident groups in area	The Neighbourhood Action Teams will work with residents to tackle ensure grot-spots are targeted. One of the work programme priorities for Neighbourhood Action Teams is to build relationships with resident groups and schools during 2012/13.	Michael McNicholas – Neighbourhood Action Team Manager	Who are the Residents Groups, Where are the Hotspots, How do we gather this information?
	Homes for Haringey (HfH) to work with local residents to identify potential	This requires Tenancy Mgmt/Resident Involvement to work with residents to identify sites/apply for funding so success depends on resident commitment and funding availability. Homes for Haringey (HfH) will undertake a piece of work in 2012/13 to assess viability	Joe Boake – Senior Resident Involvement Officer (HfH)	Local Tenancy Management staff are in contact with Bolster Grove residents, and the

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	sites for temporary or permanent community planting projects			Resident Involvement team will be exploring their options to form a residents' association or other body to become eligible for external funding streams. The land between the blocks covers several large areas likely to require significant levels of funding to develop as a sustainable green space for residents. Resident involvement will be asking residents to consider their preferred options.
	Oversee lighting replacement & pavement maintenance (e.g. Priory Park & Broadway)	Unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations.	Tony Kennedy – Head of Sustainable Transport	No change from previous reported action.

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3. Local Planning & Development and Strengthening Community Involvement	Explore appetite for a Neighbourhood Plan (Localism Act)	Haringey Council's Planning department will support local residents if there is a local appetite to form a Neighbourhood Forum / develop a Neighbourhood Plan.  This issue was an agenda item at the 29 March 2012 Area Forum (item 1: III) "Planning and the Localism Act (particularly Highgate and cross-boundary issues)"	Nick Powell – Head of Carbon Management and Sustainability	
	Ensure commitment from Council Planning service to support Neighbourhood Forum activity (with provision of guidance)			
	Strengthen local planning consultation processes	Haringey Council has set out in its Statement of Community Involvement ( <a href="#">Statement of Community Involvement (SCI): Haringey Council</a> ) its commitment to consultation processes	Nick Powell – Head of Carbon Management and Sustainability	
4. Supporting Local Businesses and Employment	Opportunity for local response to Haringey Council's review of parking charges	The post-implementation review of the parking charge increase will be presented to Cabinet early in the 2012/13 financial year. This desktop exercise will focus on data gathered during the review, any feedback received from the community during the past year will be considered, however due to time and resource constraints specific public feedback will not be invited.	Ann Cunningham – Head of Traffic Management	The public have been given an opportunity to give feedback via questionnaires, a presentation at the Area Forum and the outcome of the consultation has been presented to members and Overview and Scrutiny
	Promote an	The Council Planning Policies are set out in the current Unitary	Nick Powell – Head of	

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	understanding of Council Planning powers in regard to ensuring mixed use business	Development Plan and the Draft Local Development Framework, visit <a href="#">Local Development Framework (LDF): Haringey Council</a>	Carbon Management and Sustainability	
	Encourage local businesses to take on apprenticeships and investigate use of local and national initiatives available	This activity is already underway and is encouraged through Town Centre Business Group meetings. The Muswell Hill Traders Group represent the needs of independent businesses in the town centre. It has been set up with officer support from the council, though it is funded through business subscription and over the past two years has been successful in delivering a number of marketing initiatives to promote the town centre retail and leisure offer. More information is available on their website ( <a href="http://www.thecrouchendproject.co.uk">www.thecrouchendproject.co.uk</a> or by email to the Chair Emma Whittlestone at <a href="mailto:emma@frocksaway.co.uk">emma@frocksaway.co.uk</a> ).	Martin Tucker – Regeneration Manager, Employment & Skills	Economic Development will provide information directly to businesses and through the Traders Group.
	Investigate costs and external funding / trader contribution for radio scheme	It should be noted that despite concerted efforts to improve usage of the existing radio schemes take up remains low. Traffic Management will liaise with colleagues in Planning and Regeneration who lead on the installation for the existing the radio schemes, to investigate feasibility of further radio schemes.	Ann Cunningham – Head of Traffic Management	No update due to due Olympic responsibilities. Will revisit between September & December.
5. Youth Opportunities	Map current youth provision vs. need in local area to evidence scale of problem	A mapping exercise has been completed that can be taken to the Area Forum and further refined to provide the information residents seek. <b>Suggest 'Youth Provision' is a future Area Forum &amp; Committee item</b>	Belinda Evans – Head of Youth, Community and Participation	Proposed item for discussion at meeting in Jan 2013
	Establish stronger local relationship with	The Council has a strong relationship with Exposure Magazine. If the Area Forum seeks to grow this relationship locally, <b>suggest this is part of a future 'Youth Provision' Area Forum and</b>	Belinda Evans – Head of Youth, Community and Participation	

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	Exposure Magazine to engage local youth	<b>Committee item (as above)</b>		
	Investigate potential for an Annual Youth Area Forum or better engagement between young people and Forum (year two)	Work is underway to establish a West Network Youth Forum in 2012/13 and in year 2 the plan would be to look at how the adult and young people forums link together.	Belinda Evans – Head of Youth, Community and Participation	
6. Developing Community Hubs	Investigate position of Council plan for community hubs and engage officer leads to feed into process  (Hornsey Library is trialling a Libraries Community Hub offering a range of advice services – review of pilot to see if it can be delivered across	There is scope to expand the community hub model being piloted in Hornsey. The Corporate Property Review, the Customer Contact Review and the forthcoming Library Service Review will influence and determine that decision. This decision will be reported back to the Area Forum.  More broadly, the library service is developing a broader offer within constraints of smaller library spaces. Currently all libraries have public computers and customers have access to the internet and on-line resources.	Maria Stephanou – Principal Officer Library Service Delivery	Update with consideration to size of Muswell Hill library as very small building

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	borough ( & influenced locally)			
7. Reducing Crime & Anti Social Behaviour	Alignment of Area Committee and SNT priority setting	A new Local Policing Model is being implemented and promoted by the MET Police Commissioner with additional police resources coming to Haringey. The borough is divided into 4 'clusters' and priorities will be set at a ward and cluster level. Discussions with relevant police colleagues are underway and a presentation on the new policing arrangements is envisaged for the summer Area Committee. Actions for this area of the plan will, therefore, be agreed after this.	Claire Kowalska – Community Safety and Engagement Manager & Mark Long – Chief Inspector Safer Neighbourhoods	Had update at last forum – <b>COMPLETED</b> Priorities discussed at SNT ward panels ^ CI Long - Property Crime such as Robbery/Burglary and Motor Vehicle Crime are reviewed on a daily basis and analysis forms the basis of Borough Taskings to hotspot areas for these crimes. SNT's assist in this tasking but must also deliver their key role in delivering against local priorities. Chief Inspector of SNT to provide further update on Cluster Levels
	SNT to put emphasis on property crime activity	Property crime concerns and evidence base to be discussed at 'cluster' level with the relevant Inspector and Committee Chair (April – June 2012)	Claire Kowalska – Community Safety and Engagement Manager & Mark Long – Chief	Mark Long Chief Inspector for SNT to provide further feedback.



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			Inspector Safer Neighbourhoods	
	Make use of enforcement cameras to tackle night-time economy crime	The Councils entire network of CCTV cameras are used to detect crime during night time hours. Those cameras are monitored at the Councils CCTV Control Room by our specialist provider. We also expect to gain access to additional TfL cameras, which would be used at specific times subject to TfL agreement.	Ann Cunningham – Head of Traffic Management	Current policy is that we enforce Parking & Traffic Management until 11pm. However, Camera network is used for Community Safety throughout the night.
	Investigate use of self-financing cameras	Exploring options / need for additional cameras, including 'self financing' cameras can be undertaken with a view to 2013/14 but this will require appropriate resourcing.		
8. Improving Transport / Connectivity	Issue listed as future Forum / Committee Agenda Item: "Local Bus Routes" with representation from TfL in attendance	Agreed (Chair to determine date for item)  The Council's Transport Forum takes place every 3 months and an item can be included at a future meeting on the topic of bus routes. The Council have been seeking improvements to east west bus routes across the borough and into adjoining boroughs over many years. We are seeking a review of bus services by TfL and welcome Chair's and residents input to lobby TfL.	Malcolm Smith – Team Leader, Transportation	
	Write to TfL, Mayor of London to lobby for West-East route			
	Deliver a local Road Safety Campaign (pedestrians and	Sustainable Transport team will be happy to work with the Area Forum on a road safety campaign during 2012/13, following an analysis of the road safety issues in the area and specific locations of concern to residents.	Tony Kennedy – Sustainable Transport Manager	The Sustainable Transport Team will work with the Area Forum to develop a

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	cyclists focus)			Travel Planning project for the area next spring.
9. Increasing Access to Affordable Housing	Issue listed as future Forum / Committee Agenda Item: "Access to Affordable Housing locally" with representation from relevant Service	The Council's planning policies on Affordable Housing are set out in the Unitary Development Plan and Draft Local Development Framework, visit <a href="http://www.haringey.gov.uk/local_development_framework">www.haringey.gov.uk/local_development_framework</a> . Both are on the Council's web site. The Planning service is happy to present an item at Area Forum.	Nick Powell – Head of Carbon Management and Sustainability	
10. Appropriate Management of Houses of Multiple Occupation (HMOs)	Named Neighbourhood Action Team officer to be main link for area into HMO team activity / reporting process	The quickest way to report an issue with an HMO is to contact the HMO Team on 020 8489 5521 or by emailing <a href="mailto:environmentalhealth.andhousinggroup@haringey.gov.uk">environmentalhealth.andhousinggroup@haringey.gov.uk</a> . You can also report a problem through the Council's report a problem webpage.	Steve Russell – Manager, Housing Improvement Team (Private Sector)	
	Issue listed as future Forum / Committee Agenda Item: "Update on any local HMO enforcement activity"	A report on HMO enforcement activity can be a future Area Forum item if requested but there is no specific local programme of enforcement.  HMO work plan is prioritised to ensure limited resource is used effectively. The team therefore prioritise reports against properties that meet the following criteria:  - 3+ stories	Steve Russell – Manager, Housing Improvement Team (Private Sector)	A specific briefing paper will be provided for the next area forum meeting on the local HMO enforcement Activity.

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		<ul style="list-style-type: none"> <li>- 5 or more people</li> <li>- 2 or more households</li> <li>- Shared facilities</li> </ul>		